

# Damage Investigation Workshop



A one-day workshop focusing on the essential elements of a successful damage investigation.

This workshop guides the attendee through the process of damage investigation, from the time they arrive on the scene through preparation for legal proceedings.

Knowing this information may save your organization thousands of dollars in legal fees.

## Course content includes:

- Importance of a root cause investigation
- Developing and standardizing an investigation format for your industry
- Assessing realistic damages
- Photographic / sketch techniques
- Measuring the effectiveness of your efforts
- What to look for upon arrival at the scene; finding and sorting out valuable clues
- Actual site tactics
- Meeting the press
- How to remain objective
- Significance of witness comments
- How to deal with your conclusions being challenged; maintaining your credibility
- Asset protection
- Revenue / loss recovery
- Ethics
- The big picture